



LIBERTY PEST CONTROL
SINCE 1959

Office use only:
Date this form received: _____
Actual date of schedule treatment: _____

Customer's Name: _____ **Proposed date of job:** _____
Address/Location of the job: _____
Phone number of customer: _____ **email of customer:** _____

Directions: Customer fills out the above information, reads this document, initials the bottom of each page and signs and dates the last page. Email this completed form to macie@lpcpest.com then LPC upon agreement to do services, the actual date of service will be scheduled. This form must be dated within 30 days of doing the service. Note: Signing this form does not in and of itself constitute an agreement for LPC to provide the service.

PREPARING FOR HEAT TREATMENT – WHAT YOU SHOULD KNOW

As with any pest control treatment, there are things you need to do in order to prepare. These instructions will help you protect your belongings and also help your pest control technician to better and more efficiently treat your residence/building. We need to move large equipment through your structure; please make sure the path is clear for us to get throughout your home or business. The technicians will access the premises multiple times during the treatment.

To receive the best treatment experience, read the following instructions carefully, as the temperatures will rise above 120 degrees.

Items that must be removed or protected

- All persons must vacate the premises for the duration of the treatment.
- Pets – including fish in aquariums.
- House plants.
- Rugs should be either rolled up off the floor or removed and dry cleaned
- Fresh food, fruits, vegetables, etc.
- Food that melts – chocolate, candy, etc.
- Prescription and over the counter medications.
- Make-up – especially lipstick (wax based).
- Wax based items – Candles, wax figurines, wax fruit.
- Anything pressurized – spray cans, fire extinguishers, oxygen bottles, etc.
- Flammables lighters, lamp fuel, alcohol, solvents, etc.
- Wooden and stringed musical instruments – leave the cases.
- Remove all items that are sensitive to heat.
- Family heirlooms and irreplaceable items should be inspected and a determination made as to whether they should be treated.
- If you have any items on the walls, or on shelves, that may be damaged when someone brushes by them, or the item can be knocked over by high velocity fans, remove these items. We will be bringing in large, heavy equipment and high velocity fans, and want to make sure we don't damage your belongings while we work. Liberty Pest Control is not responsible for any unsecured items.
- **Please note:** Some of the smaller items can be stored in the refrigerator during the treatment. Larger items can be boxed and left by the door for inspection. It will be determined if any of these items need to be treated for bed bugs.

Clothing

The bed bug will seek shelter on and within clothing. To avoid re-introducing bed bugs, any clothing removed from the space before a thermal remediation treatment must be treated (washed and dried at high temperatures) before being returned to the treated areas.

- Washing using the hottest water cycle and drying using the hottest dryer setting will treat most clothing.
- Avoid contaminating the freshly washed clothing. Do not return the clean clothing to the container (bag, basket, etc.) it was transported in unless that container was also treated.
- Clothing left in the heated space must be placed in open weave laundry baskets. Clothing must be packed loosely! **DO NOT USE CORRUGATED CARDBOARD BOXES!**
- Tightly packed baskets will prevent lethal temperatures from reaching all items. Do not place clothing in plastic bags.
- Clothing in drawers can be left in place. If clothing is tightly packed in the drawer, then some items must be removed to allow for airflow. All socks should be unrolled and placed loose in the drawers. It may be necessary for the technicians to remove the drawers from dressers to help with the air movement.
- Clothing on hangers may be left in closets if the space between the items is large enough to allow the heated air to circulate. Arrange hanging items to open up air space between them.
- Empty all suitcases. Suitcases are a high risk area for bed bug infestation. They must be completely empty for effective heat treatment penetration.

Larger fabric items – linens, towels, blankets, etc.

These items should be left in the area being heated, as they are likely to shelter insects.

- Place laundry in open weave laundry baskets; stack the items very loosely to allow for air circulation. **Do not pack into plastic bags or cardboard boxes.**

Papers, smaller items, knick-knacks and collectibles

A thermal remediation treatment requires moving large amounts of air to be successful. All items that can be blown around and possibly damaged need to be protected.

- Loose papers need to be gathered and secured. **Do not put them in cardboard boxes.**
- Glass items, knick-knacks and other collectibles will need to be secured. Do not leave breakable items on shelves or other areas where damage could happen.
- Pictures, paintings, and other wall-mounted items will need to be taken down to prevent damage.

Electricity, electronics, televisions, computers, video players, stereos, etc.

- It is the customer's responsibility to ensure there is adequate electrical supply for treatment equipment; if an electrician is required, the electrician's cost will be at the customer's expense. Liberty Pest Control will talk to you prior to the treatment date, but feel free to call and talk to us about any electrical need questions.
- Move furniture away from walls so electrical outlets are accessible.
- Disconnect all electronic appliances by unplugging from the wall outlet. You can leave all electronics in your home such as for LCD monitors, Computers, CD's,DVD's,EXCEPT PLASMA TELEVISIONS.PLASMA TELEVISIONS MUST BE REMOVED.

Furniture

- Recliners should be in the laid back/reclined position.
- All furniture cushions should be standing "on end" to allow for maximum air flow.
- Keep bed, couches, dressers or other pieces of furniture accessible and 24 inches away from walls in the room to be treated. Do not stack other items on them.

Waterbeds and air beds

- Water beds will need to be drained. If the water bed is not drained, it will prevent the frame from reaching lethal temperatures.
- Airbeds will need to be partially deflated to avoid damage.
- Select comfort-style air beds with an electronic pump must be partially deflated and unplugged from the wall outlet.

Windows and Doors

- The area(s) to be treated must reach a required temperature. Depending on the treatment at your location, this could mean that doors or barriers are required to allow the room to reach the optimal temperature. If a barrier is needed and provided by Liberty Pest Control, this will be an additional cost for you, the customer. Liberty Pest Control will talk to you prior to the treatment date, but feel free to call and talk to us if you have questions about doors or barriers.
- Windows should be accessible to technicians; curtains and blinds may need to be removed prior to the treatment date so insulation foil can be placed over the windows. Liberty Pest Control will talk to you prior to the treatment date, but feel free to call and talk to us about any questions regarding your windows.

Final steps

- Throw out all trash and vacuum thoroughly. The vacuum bag should be thrown out or dirt container emptied, but leave the vacuum to be heated.
- All house plants and pets, including fish, will need to be out by the morning of the service date.
- Wheelchairs, scooters and walkers must be treated. If needed, make arrangements to use a rental for the day of service.
- If possible, increase the temperature on your home's thermostat two hours before confirmed treatment start time.
- DO NOT apply your own insecticides before or after treatment. They often worsen the problem.
- Take minimal items with you when leaving your home during treatment. Clothing that you wear or take with you should be dried immediately upon returning home following treatment.

What to expect on your return

1. Remember this is a high heat treatment and high heat can be detrimental to one's health and the health of any animal. Do not enter the treated area until the temperature cools.
2. We may have to thin out your tightly packed drawers or closets to ensure all items reach the thermal kill temperature. Unfortunately, it is too hot for technicians to place all items neatly back so you may have to do some organizing after we leave. If your drawers and closets are not tightly packed and reach the required temperature, you may not have to do anything on your return. Please rest assured we only move what is required in order to ensure a successful treatment.
2. You may find dead bed bugs. Simply vacuum and discard vacuum bag to an external bin.
3. If your skin reacted to bed bug bites before the treatment, you may have additional reactions for up to **two weeks**. Bed bug bites cause many people to have delayed reactions. Almost certainly "bites" right after treatment are a delayed reaction and not cause for concern. This typically dies down within **14 days**.
4. A great number of bed bugs dehydrate and die during the treatment. However, not all of them are killed instantly. Some bugs die in the **1-2 weeks** after treatment due to being rendered incapable of reproducing because of the heat or because their central nervous system fails in the **1-2 weeks** after treatment. Finding any of these "dead bugs walking" is also not typically cause for concern.
5. You have a 60-day full guarantee if the customer complied with the agreed to instructions in this document. If determined it is necessary, we will do an additional treatment as we are here to ensure you are bug free and 100% satisfied.
6. If after one month you would like additional peace of mind, we can schedule a follow up inspection. We do not recommend this before **30 days** to ensure no false positives occur due to "dead bugs walking" as per point 4.
7. If you have any suspicious bites or find any live bugs after **30 days**, we will schedule a complimentary LPC inspection.

Important Information.

It is important to know that this is a high heat (120+ degrees) high air velocity treatment. It is the customer's responsibility to remove any items that could be damaged by heat or turbulent air flow. The above precautions are suggestions and do not include everything that may be affected by heat or turbulent air. It is the tenant's responsibility to identify and safeguard any items that may be affected by the treatment. Liberty Pest Control assumes no liability for damage to structures or items that are not heat or turbulent air safe.

Liberty Pest Control assumes no liability for damage to structures not built to local codes, or for faulty gas meters, pipes, or wires. We are not liable for damage to old, oxidized, or improperly applied, peeled, or chipped finishes. We also assume no liability for damage to painted surfaces, wallpaper, wood paneling, laminated furniture and laminates in general.

It's the owner or agent's responsibility to notify our company of the presence of fire sprinklers and heat sensors. Please remove batteries from smoke detectors. All Fire suppression systems will be shut off and or agreed to be temporarily disabled while the heat treatment service is provided and will be required to remain shut off until service is totally completed.

It is the customer's responsibility to read this document, prepare the location for treatment and ask questions prior to the treatment.

I/we the undersigned have read, reviewed, and agreed to all the provisions contained herein and have acknowledged receipt of an exact copy of this safety notice. In the event that I/we do not comply with the requirements of this notice, I/we agree to hold the licensed Company/Operator, and any others involved in the completion of stated treatment, harmless of any liabilities connected with this treatment.

Print Customer's Name: _____
(“Customer” is the person/entity that is responsible for payment.)

Customer's **Signature** : _____
(Signature is the person who is authorized to request this treatment.)

Print Tenant's Name (if not the same as “Customer”) : _____

Tenant's **Signature** (if not the same as “Customer”) : _____

Date Customer completed this form: _____

Licensed and Regulated by the Texas Structural Pest Control Board
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